

Heart of Salford 2017 Evaluation



Celebrating
Volunteering
in Salford

Delivery - Please tick as appropriate:	Very Well	Well	Fairly Well	Poorly
Did the event meet your expectations? (4 no answers)	89	19	3	
How well was the event managed? (4 no answers)	94	16	1	
If you answered 'poorly' to any of the above, please give your reasons for this: - Very good				

Admin and Venue - Please tick as appropriate:	Very Satisfied	Fairly Satisfied	Fairly Dissatisfied	Very Dissatisfied
How satisfied were you with the information that you received <i>before the event</i> ? (3 no answers)	75	35	2	
How satisfied were you with the information that you received <i>at the event</i> about the venue? e.g. fire procedure, location of toilets (2 no answers)	94	17	1	1
How satisfied were you with the venue? (3 no answers)	93	19		
How satisfied were you with the refreshments? (3 no answers)	88	21	1	2

If you answered 'Very Dissatisfied' or 'Fairly Dissatisfied' to any of the above, please give your reasons for this:

- **Not given.**
- Only advice, make raffle quicker. Raffle makes things fizzle out. advice, make raffle quicker. Raffle makes things fizzle out.
- Meal was excellent.
- To up market?? Cost. Should be at a central Salford venue.
- A map of the new road layout would have been welcome and the fact that the A J Bell stadium was part of Salford Reds building – Not a supporter of rugby so had never been before.
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- Didn't receive any mail, had to request by email.
- Tea and coffee. Cold and few biscuits put on table.
- No halal food, felt left out.
- No cake!!
- No cake.
- Tea and food was nice but not hot enough.
- Not much of a dessert.
- Cold tea and coffee (cold food).
- Too long winded – some people left at break: last categories did not have same number of voters. Perhaps group should only be nominated for one category, reducing numbers of nominees in each category.
- No choice on meat counter.
- There was no cake.
- No cake, no winners for children's services, All elderly focused.

- Have not had 'Heart of Salford' experience before, therefore really had no idea of what to expect at the event.
- I didn't get much information prior to the event.
- Missed out on pre event information.
- I am a meat eater but saw a lot of meat eaters using the vegetarian option as well as the meat.
- Microphone a bit loud.

What did you enjoy most about today's event?

- Meeting enthusiastic, kind people.
- Meeting people.
- Very well organised, delivered and to time.
- Great to see the range, scope and enthusiasm for volunteering and the sector in Salford.
- Realising how diverse Salford's voluntary groups are.
- The people and atmosphere.
- Positive feel, very well organised. Light hearted and fun!
- Recognising the efforts of the selfless volunteers who work without recognition for the benefit of our community.
- Winning an award for my volunteering, Thank you ☺
- Meeting others.
- Being informed of all the wonderful good causes/charities and the fantastic work they all do.
- Everything
- Everything! Hearing about all the different charities and their hard work, long may it continue.
- Well run event, great to see so many volunteers achieve today.
- Never fails to be entertaining.
- Seeing the caring side of our community.
- The variety of nominations.
- Everything.
- All.
- Meeting all the fab volunteers of Salford.
- Obviously seeing the winners! But the food was fantastic too!
- Seeing all the great community work taking place in Salford.
- The atmosphere.
- All of it.
- To see the amazing number of volunteers who ensure the health and well-being of all areas, ethnicity and diversity. All are winners and should be proud of their achievements.
- All the volunteers are winners and part of Salford.
- See the accomplishments everyone has achieved through their hard work and dedication.
- Hearing people's stories.
- The awards – lovely to see young people involved with volunteering. The choir – superb! The venue, food and drinks felt valued as a mere community volunteer.
- Smooth running.
- It was lovely seeing extra ordinary people being recognised for their volunteering.
- The food and the presenter.
- The people and awards – Well done all.



- Finding out who won the awards.
- The fact that we celebrate the exceptional commitment that people have for and to each other.
- Good organisation or giving information about the groups and voting.
- Perfect atmosphere. Love children choir. Great work on this event.
- The awards and voting. It was a pleasure to vote for those who deserve.
- Meeting other groups.
- Everything. Thank you. All was excellent in every way.
- Very well organised 'Inspirational nominees' and worthy winners. Good bunch.
- Generally everything about awards.
- Apart from above 'not given' all of it. Menu was excellent.
- The nominations.
- The awards ceremony.
- The presentations.
- Seeing the volunteers receiving the awards, and what it meant to them.
- Nice people and volunteer staff.
- The children singing.
- The children choir.
- Seeing so many volunteers.
- Seeing all those who won.
- Not winning ☺ Seeing everyone proud.
- Well organised and bigger and better than previous years, celebrating the excellent work all volunteers.
- Hearing all the inspirational stories and seeing so many organisations and volunteers all striving for a better Salford.
- Meeting other volunteers and hearing their stories.
- Being very welcomed and gratefully accepted.
- Dinner.
- Casual, but effective, presentation.
- Hearing about all the great work happening in Salford.
- Giving back to the community.
- Hearing about all other organisations and what else is happening in the volunteering world.
- Meeting people and award.
- Presenting was excellent.
- Meeting everyone.
- The children's choir.
- The fantastic talent being celebrated in the room! Go Salford!
- Seeing the volunteers.
- Meeting people.
- Networking and volunteers.
- Sense of community.
- Great atmosphere! Very diverse awards.
- Children's choir.
- Lovely room and so nice to hear about everyone's achievements.
- The children's choir.
- The women's Asylum seekers choir.
- Voting done by public.
- Listening to all the inspirational volunteers and their stories.
- Food was good. Meeting other third sector organisations. Volunteers

	<ul style="list-style-type: none"> getting certificates. - Meeting people from other groups. - Seeing Salford's wonderful volunteers being acknowledged. Best year ever! - Didn't like voting system, popularity contest and very similar projects voted. - Celebrating the achievements of nominees and winners.
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Did you nominate in this year's event? (7 no answers)	Yes	60	No	48
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If you answered no, please select all that apply from the following list of possible reasons:	
Nomination form too lengthy	2
Unable to select a relevant category	3
Nomination period too short	3
Didn't receive any information about the nomination process	17
Other (please give details)	<ul style="list-style-type: none"> - Could not decide which of our volunteers to choose – could not nominate myself!! - Not in the position to do it. - I was nominated – Before this event was unaware of the event. - Nominee - Was informed by letter that we had been nominated. - We were nominated - To be honest forgot all about it, sorry. - I was presenting an award. - Nominated. - Was busy with exams.

Do you think it is important for this event to continue? (6 no answers)	Yes	108	No	1
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Please rank which of the following categories you would like to see remain in future Heart of Salford Awards?			
Community Volunteer	88 (1st)	Young Volunteer	76 (3rd)
Over 55 Volunteer	78 (2nd)	Personal Achievement	68 (6th)
Trustee/Committee Member	54 (10th)	Volunteering Team of the Year	70 (5th)
Small Community Group	72 (4th)	Social Enterprise	66 (7th)



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Charity	70 (5 th)	Innovative Project	60 (9 th)
Equalities	63 (8 th)		

Is there any other category award you would like to see us introduce?

- Local community helper.
- Groups that encourages intergenerational and cultures.
- Long service award (either in terms if hours or number of years' service to volunteers). Extra mile award – played a significant role that has impacted locally, regionally or nationally. Significant change.
- All fantastic, please introduce more ☺ Volunteer community fundraiser of the year. Inspirational volunteer of the year award. Volunteer long service award. Volunteer campaigner of the year.
- Women's organisation.
- The most voluntary hours – through the certificate system.
- Volunteer's shield on behalf of the late Counsellor Bernard Pennington who passed away at beginning of January. Bernard campaigned tirelessly for the disadvantaged to leave a lasting legacy to those who follow.
- A specific award for those people who help the 'Armed Forces Community'.
- Most hours volunteered.
- Greening Salford award/similar.
- Best supporting officer – CCG, NHS SRFT, SCC, GM (Outstanding support to CVSE's in Salford).
- Outstanding volunteer contribution.
- Fundraiser of the year.
- Community volunteer for individuals not in a group but volunteers in different organisations even when overcoming mental health problems.
- A 'worker' who goes above and beyond their paid commitment.
- Fundraiser.
- Youth volunteering group.
- Age friendly.

Thank you for completing this questionnaire

