

# **SALFORD PRIMARY CARE TOGETHER**

**HEALTHY NEIGHBOURHOODS, HAPPY STAFF**

## **VOCAL: Wellbeing, Health and Social Care**

**7<sup>th</sup> February 2017**

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# The Case for Change

- The health & care system is not sustainable
- General practice under pressure: demand, workforce, regulation
- Salford's Vanguard programme – joint commissioning & ICO
- 45 Practices in Salford, mostly good, but lots of variation
- BUT we can't achieve system transformation working individually with 45 GP practices
- We have the right building blocks in Salford. **Let's put them Together...**





“Salford Primary Care Together will bring together our practices to plan, organise and collaborate on a neighbourhood footprint, taking a population health approach and pooling our resources.”

Salford Primary Care Together Forward View, September 2016



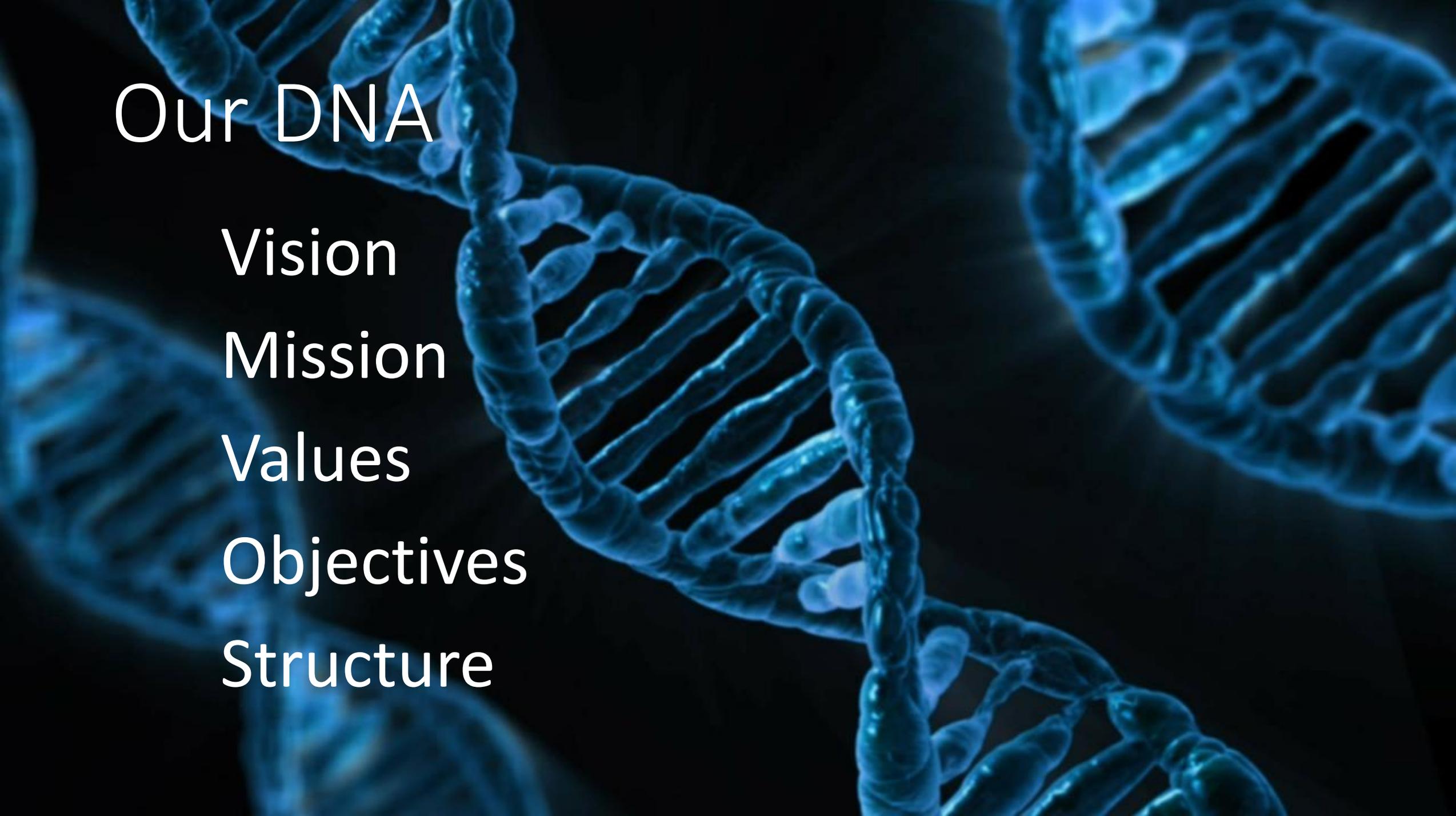


**GMCA** GREATER  
MANCHESTER  
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AUTHORITY

**NHS**  
*in Greater Manchester*



**NHS  
TRANSFORMATION  
FUND**



# Our DNA

Vision

Mission

Values

Objectives

Structure

# Vision

A woman with curly blonde hair is smiling and looking towards the right. She is wearing a white collared shirt under a dark blue sweater. In the background, the back of another person's head and shoulders is visible, wearing a light blue top. The background is a plain, light-colored wall.

**Healthy Neighbourhoods  
Happy Staff**

# Mission

**To create a sustainable, high quality and effective primary care system to improve the health and well-being of Salford people within an accountable care system**



# Values

A photograph of two men in a meeting. The man on the left is smiling broadly and looking towards the man on the right. He is wearing a white t-shirt and has a pen in his hand, writing in a notebook. The man on the right is wearing glasses and a dark blue shirt, looking down at the notebook. There are two mugs on the table in front of them. The background is slightly blurred, showing what appears to be a office or meeting room.

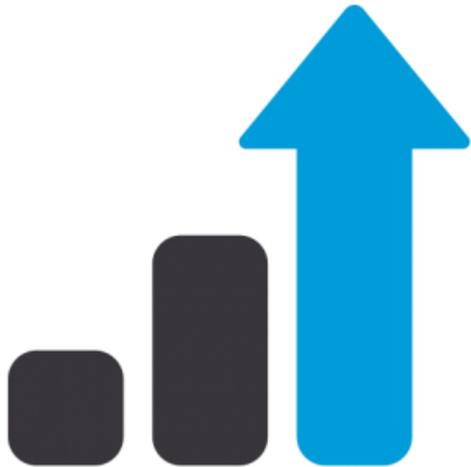
**Collaboration:** We achieve more, better and faster by harnessing the strengths of all stakeholders in the system

**Innovation:** We try new approaches without fear

**Learning:** We reflect on our actions and seek knowledge to improve

**Compassion:** The care of local people is at the heart of everything we do

# Objectives



# Structure

## Salford Primary Care Together Board



Represents practices in system

Approves neighbourhood plans

Delivers services in neighbourhoods

Develops current and future workforce

Non-profit Community Interest Company

## Neighbourhood Board



Neighbourhood Lead

Practices represented

Holds devolved budget

Plans care locally

Monitors performance

Connects with partners and local people

## Practice



Delivers care within agreed contract

Chooses own legal form

Shareholders

# Transformation

Co-design of ACO

Clinical pathways

**ACO = SPCT + ICO**

Workforce

Estates

I.M.&T

Quality Improvement

# Neighbourhoods

Appoint Neighborhood Primary Care Leads

Agree practice representation

Create Neighbourhood Primary Care Boards

Appoint Neighbourhood Operations Managers to give capacity

Develop an annual programme of work

Agree a Neighbourhood Plan based on identified priorities

Monitor and review performance of neighbourhood activity

# Delivery

## Shared Services

Improve staff training & development

Resource for quality improvement

Create more efficient shared business & administration functions

## General Practice

Directly deliver GP Practices

Support delivery of Salford Standards

Provide extended primary care workforce

Extended Access

Improve patient engagement

## Community Based Care

Multi-disciplinary teams on a neighbourhood basis for more complex case managed pro active care.

E.g. Virtual Ward

## Next steps

Key staff in post: Neighbourhood Primary Care Leads, Neighbourhood Operations Managers, and Business Support Team

Launch Neighbourhood Primary Care Boards (NPCBs)

Convert SPCT to a Community Interest Company

Expand membership of SPCT

Agree 2017/18 programme of work for each NPCB

Articulate model for an Accountable Care System

Complete workforce modelling

Complete estates strategy

# Questions



# Healthy Neighbourhoods: How will this affect local people?

Improved access to general practice

Improved experience of general practice

Improved access to a wider range of health professionals within the neighbourhood, closer to home

Fewer unnecessary hospital visits & stays

More support to look after their own health

Benefit from more efficient systems and sign-posting

Safer care, e.g. better processes for medication and handovers

## Happy Staff: How will this affect staff?

An expanded workforce

Improved training & development opportunities

A career structure with improved opportunities for progression

Potentially a change of employer to Salford Primary Care Together

Improved working conditions

Opportunities to work more closely with colleagues in the wider Salford health and social care system