

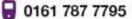
Salford VCSE Conference

5th July 2018

AJ Bell Stadium



Registered office: The Old Town Hall, 5 Irwell Place, Eccles, Salford M30 0FN







🖥 0161 787 7795 🔀 office@salfordcvs.co.uk 🕂 www.salfordcvs.co.uk











Short film



12 months in the VCSE sector in Salford

– a snapshot





Welcome address

Alison Page
Chief Executive
Salford CVS





Welcome & housekeeping

- Salford CVS staff in purple t-shirts here to help!
- Twitter hashtag for the conference #SalfordVCSE
- #LoveCharity #Grants4Good
- Wi-Fi 'FreeBee' no password
- Photography / Filming / Visual minutes
- Housekeeping fire alarm / exits, mobile phones, loos, information desk, timekeeping, tea / coffee breaks, lunch, finish
- First Aid
- Information packs agenda, delegate list, workshop info, biographies, NHS70 message, VCSE Strategy, H&SC draft MoU, 10% Better campaign pledge, Tackling Poverty pledges
- Evaluation forms / Equal Opportunities monitoring forms
- Volunteering Portal
- Views from the conference POLLS





Tackling Poverty in Salford 2017



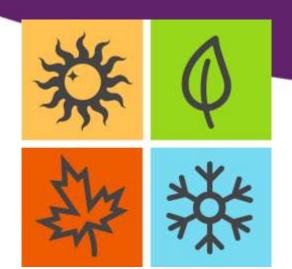
What three things can you do?



Tackling Poverty in Salford 2018



What did you do? 2018 pledges





Four Seasons: A Year in Salford via my phone...

Alison Page
Chief Executive
Salford CVS































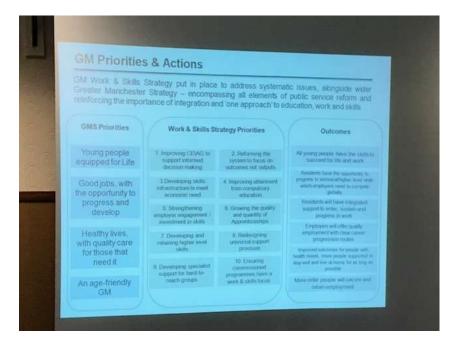






Salford CVS making a difference in Salford













Salford CVS making a difference in Salford



























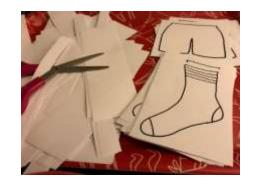




























































manchestert **gether**















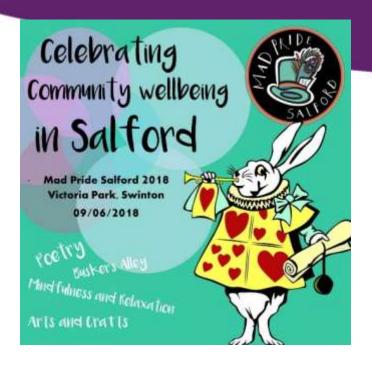








Salford CVS making a difference in Salford













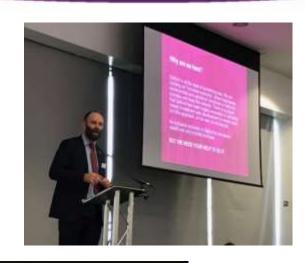








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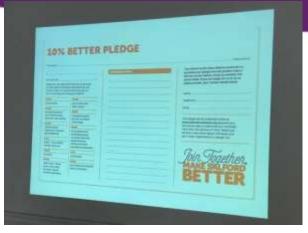






Salford CVS making a difference in Salford

































Are you in the Boat?

Saturday 7th July, 11am - 3pm Helly Hensen Watersport Centre, Salford Quays M50 3SQ

Boat Races, stalls, cakes, pasties, talks, films, climbing wall ...

A great day - for young, old and those in the middle!

esmith@ageuksalford.org.uk

Dementia Support Services - 0161 728 2001 www.ageuksalford.org.uk















OMMUNITE STALLS | BUTTER & FACE PAINTING | INFLATABLES OUTDOOR ACTIVITIES | BAF | FOOD & DRIVER VENDORS BEST DRESSED DOG COMPETITION



Salford Citizen's Panel Event

Do you live or work in Salford? Help shape future plans to reduce ill health in the city and empower communities to take control.

What will we be talking about?

Devo Difference - two years ago Greater Manchester took control of its health and social care budget, but what difference has it actually made to the people of

How you can find out more and help shape the plans for Safford CCG and Saltord City Council to make more decisions about health and care commissioning together from April 2019.

The panel event will be followed by the CCG's Annual General Meeting where we will present how we spent the NHS budget on health services during 2017/18. and highlight some of our key achievements.







There will be lots of information, interactive activities, entertainment and a free lunch.

Wednesday July 18th 10:00ar

Please inform when boo If you have any dietary requ

Book now as places are

Email Sandra.lindusy1@nhs.net To Free parking & help with transport







Parr Fold Park, Walkden, M28 7EA

LIVE MUSIC INFLATABLES FOOD DONKEYS HEALTH & WELLBEING MARQUEE SPORTS CLIMBING WALL LOCAL COMMUNITY GROUPS HEALTH CHECKS STALLS FACE PAINTING & MORE













Voices from the VCSE Sector



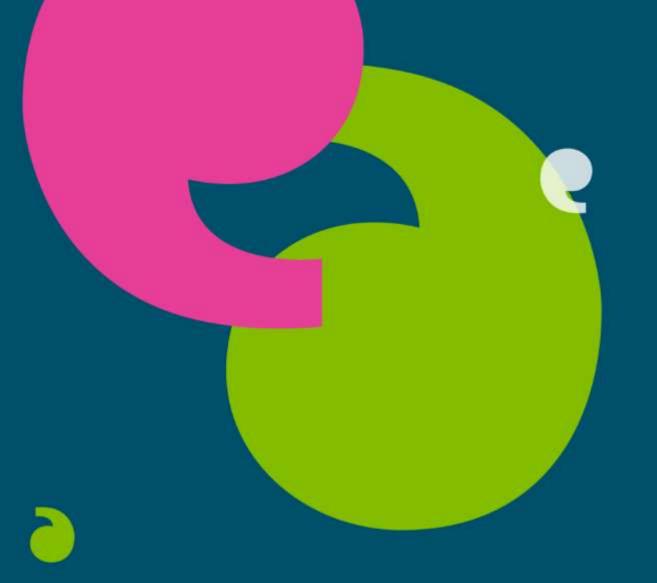




Delana Lawson

Healthwatch Salford





healthwetch

Salford

@HWSalford
#speakup

Healthwatch Salford - our priorities, our work

Delana Lawson, Chief Officer- Healthwatch Salford

What we do

e Influencing good health and social care by gathering views and experiences and telling the providers where services are working well and not working so well



Signposting

people into correct pathways for raising a complaint and referring them for advocacy support

Watchdog

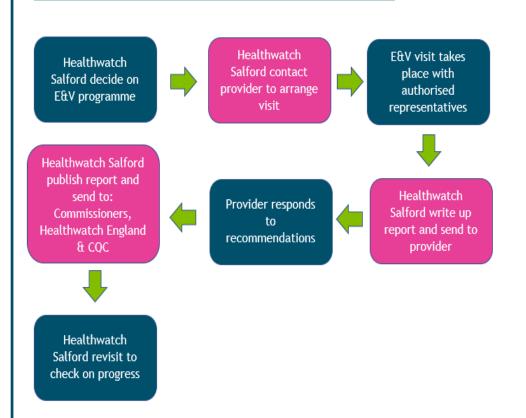
monitoring existing health and care services especially during periods of change

Last year's work - some examples

Evaluating Care Homes

- 10-month project
- Enter and View visits into 16 homes
- Resulting in 87 recommendations in total











Prisoner Listener
Wellbeing, training and
mentoring

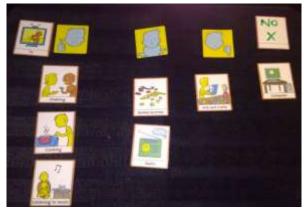


Health Access and Homelessness

- Phase 1: initial survey of 122 people experiencing homelessness
- Service users engaged through 6 partner organisations
- Report published in May
- Phase 2: focused project planned for later in 2018

Our priorities this year

Accessible information
Standard 2015, and Access
Audits project





Priorities:

- I. Increase volunteering and diversity of volunteers
- 2. Work with partners to re-establish principles and standards of engagement
- 3. Strategically engage across the new emerging health and social care structures locally and across GM
- 4. Raise our profile and market ourselves more consistently
- 5. Continue to support patient involvement and voice

Health Access and Homelessness project

Phase 2 – focused project

Measuring + reporting on our Social Value +

Social Value Sin Salford

A&E project





Let's keep talking!

Today we would like to start a conversation between you and Healthwatch Salford!

We want to hear from you about your experiences of across Salford so we can work together to improve health and social care.

Phone: 0330 355 0300

Email: <u>feedback@healthwatchsalford.co.uk</u>

Post: Healthwatch Salford

The Old Town Hall,

5 Irwell Place, Eccles, M30 0FN

Website: www.healthwatchsalford.co.uk

Facebook: Healthwatch Salford

💟 Twitter: @HWSalford





Aderonke Apata

African Rainbow Family



African Rainbow Family A World Without Prejudice



SUPPORT FOR LESBIAN, GAY, BISEXUAL, TRANSGENDER AND QUEER (LGBTIQ) PEOPLE OF AFRICAN HERITAGE

- Support LGBTIQ People Seeking Asylum & Refugee
 - Campaigning For Global LGBTIQ Equality
 - Stand Against Hate Crimes
- AfricanRainbowFamily
- @AfricanRainbow1



- info@africanrainbowfamily.org
- africanrainbowfamily.org

Love is Love, Love Is Not A Crime

- Our history: founded by a lesbian in 2014
- Our Vision is 'A World Without Prejudice'
- Objectives
- To support all marginalised, oppressed and discriminated others
- Our Mission: Building A Supportive Community
- We are lesbian, gay, bi and trans people, from here and abroad.
- Created, run and led by people who are affected by the issues we are aiming to change
- We understand each other and have got together to help each other and just tell each other 'It's OK to be different'.
- We believe that our experience has given us the insight and empathy needed to support each other.

- We remove isolation and support our emotional wellbeing through counselling and other confidence building and empowerment activities.
- From nothing and with no money we have developed a national network of over 250 people with branches in Manchester, Birmingham and Leeds.
- We heavily rely on volunteers to deliver the crucial and life saving work that we do.
- We will continue to help, support and nurture each other until our work is no longer needed.

My Roles As Leader of ARF

- Influenced new guidance of the Home Office on SEXUAL IDENTITY
 ISSUES IN THE ASYLUM CLAIM (2015) especially around non- acceptance
 of sexually explicit audio visual material submission as part of evidence
 in assessing LGBTI asylum applications
- Review asylum policies at European wide level as they affect LGBT people seeking asylum at the European Parliament.
- Reviewed and contributed to the Home Office Asylum Screening and Routing Policy.
- Gave oral and written evidence at the Joint Inquiry by APPG on Refugees
 & Migration (page 68) into the Use of Immigration Detention in the UK seeking asylum.
- Keynote speeches at Trades Unions conferences, various universities and many other organisations including The Department of Justice and Office of The Public Guardian.
- Inspirational speaker

My Roles As Leader of ARF

- Evidence submissions to the UK All Party Parliamentary Party Group (LGBT) in 2016 on:
 - A) "The role that UK parliamentarians can play in championing LGBT rights worldwide and responding when such rights are threatened with particular respect to UK Asylum Seekers" and
 - B) "The role that UK parliamentarians can play in championing LGBT rights worldwide and responding when such rights are threatened with particular respect to the homophobic anti-gay law in Nigeria.
- Ongoing campaign to repeal Nigeria antigay law
- Organised the first ever LGBTIQ refugee conference by LGBTIQ refugees themselves that calls for end to 'vile' proof of sexuality policy: Conference marks 50 years since landmark of homosexuality law reform; Refugee speakers explored ongoing plight of LGBT people seeking asylum in UK and Call for Home Office to drop 'proof of sexuality' policy in June 2017.

The need and our beneficiaries

- Reduce social isolation
- Promote better mental health
- We are 'experts by experience' and understand our plights hence able to lead on how to be supported.
- Our beneficiaries are LBGTIQ+ people including refugees and those seeking asylum.
- People with no recourse to public funds

Plans for the next 12 months

- Continue in our social change
- Register as a charity
- Look for an operational office
- Employ a paid staff





Jasmin Hassan

Women with Wings







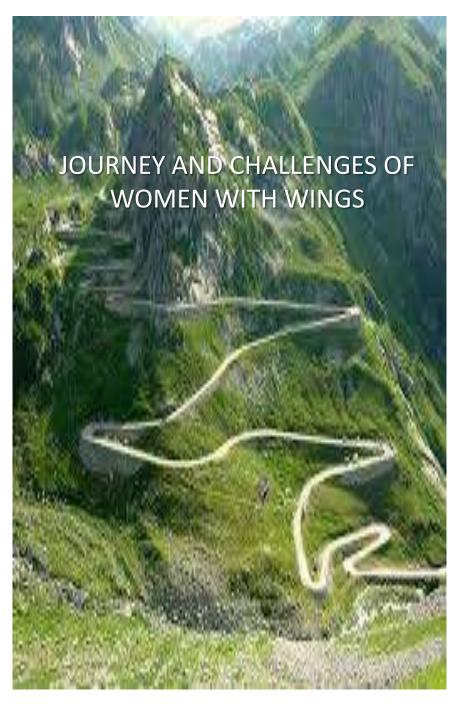


Women With Wings was founded on 7th of March 2017.

Our aim is to inspire, empower, inform and support local women to engage into employment, self-employment or education.

We aim to achieve this through delivering training workshops, networking events and forging partnerships with local organisations.

Our outcomes will include moving our members closer to formal training, employment or self-employment.



- Coming from deprived family and areas, most women have limited belief of what they can do and achieve in their life.
- Most women are motivated and inspired while in the meeting and go back to their comfort zone after that.
- So they stay in their comfort zone and don't take step forward.
- So I decided to run workshops to train their mind set to unlock their barriers, find their potential and come out of their comfort zone.
- Increase confidence, self esteem, empowerment, wellbeing and happiness.
- Training bring them step closer to employment and self employment.
- Reduce mental health, depression and build strong relationship in the community.

into training / education 10 Networking 15 training workshops events Over £10K secured **Positive** in grant funding from CVS, UnLtd, City West Housing **Outcomes** Trust, LHBL, FM 4 individuals 3 community into work family days out 15 individuals into self-

3 individuals

employment

related activities

FUTURE PLAN OF WOMEN WITH WINGS



A space where we can

- ✓ Meet
- ✓ Learn
- ✓ Train
- ✓ Trade
- ✓ Work
- √ Thrive

Thank you for listening



Jasmin Hassan
Women With Wings
"make your ideas fly"



Graham Cooper

The Broughton Trust



Who We Are

The Broughton Trust was established in 1999 and has grown into a key anchor organisation working across the city of Salford.

We are based in Lower Broughton, and have strong roots in the area, but our work covers the whole city.

What We Do

- Learning opportunities
- Employment support
- Youth work
- Information, advice and guidance
- Community support
- Community research
- Specialist, targeted youth provision

"quite simply one of the most inspiring organisations in Salford...the glue that sticks so many initiatives together"

Matrix assessment 2014

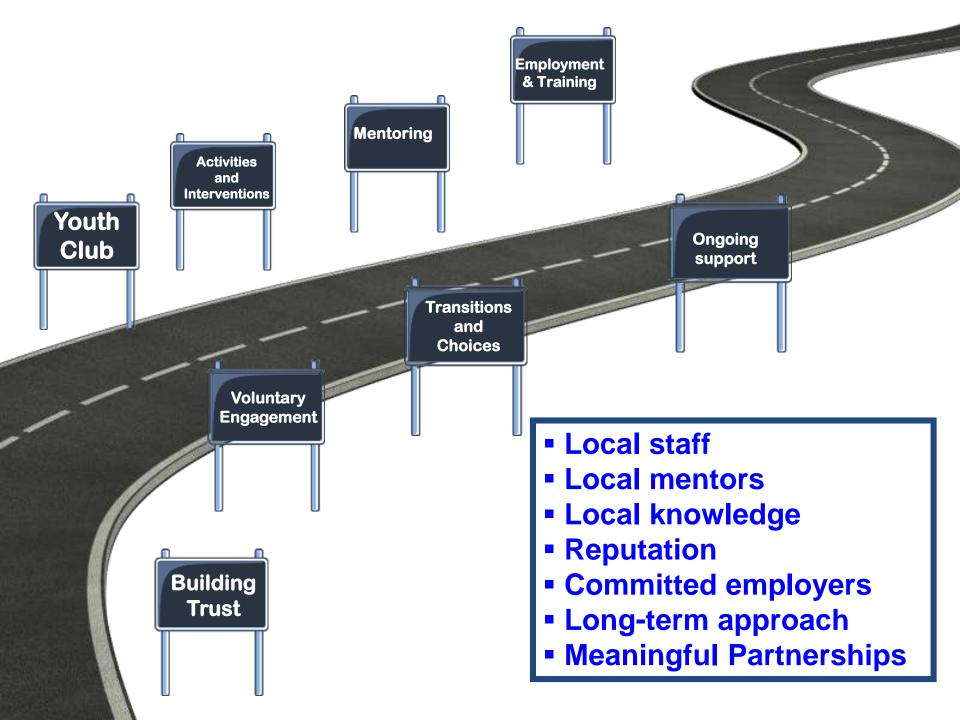
In the last five years the Broughton Trust has brought £3,610,000.00 into the City's economy











What Next?

Our new Big Lottery-funded Bridging the Gap programme takes an integrated, person-centred approach, directing and case-managing individual people's journeys over three years. Support available includes:

- Information, advice and guidance
- Signposting and referrals
- Non accredited and accredited community-based learning
- Vocational training including: Health and Safety and CSCS Cards
- Employment brokerage and matching
- Development of wider youth provision with city-wide outreach

"Our approach is not safe and cautious. It is exciting, bold and risky because that is what works."

Mike Thorpe,

CO, The Broughton Trust











People and Communities: Investing in the VCSE Sector

Jenny Rouse

Head of Regional Funding – North West

Big Lottery Fund



People and Communities: Investing in the VCSE Sector 5th July 2018

Jenny Rouse Head of Regional Funding - North West Big Lottery Fund

Civil Society



Organisations, groups and spaces that support individuals and communities, allowing people to take action for the benefit of society



Civil Society in a place





NATIONAL LOTTERY FUNDED

Local authority

National

Health services

charities

Faith networks

Infrastructure bodies

> Business doing good

Local organisations



The importance of local organisations



Local organisations

People

Ideas

Issues

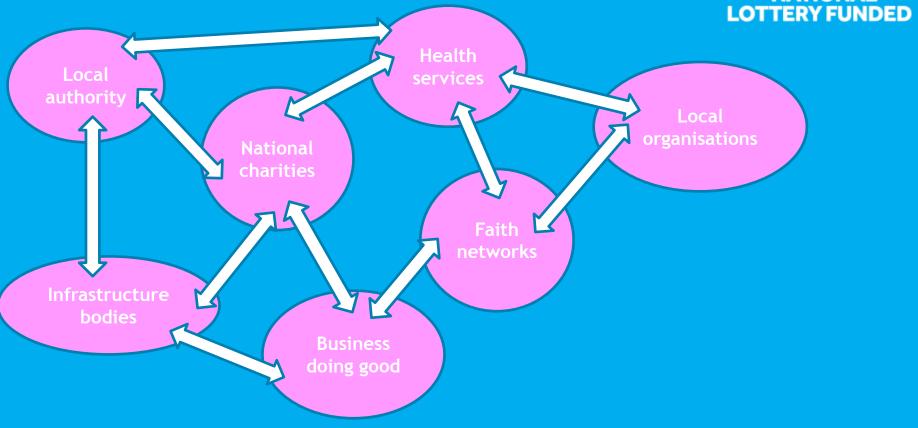


Civil Society in a place

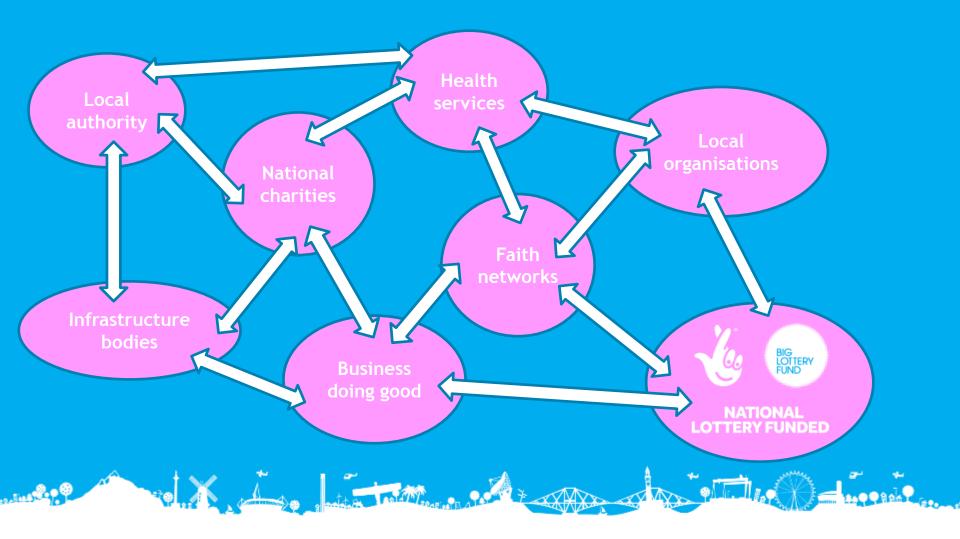




NATIONAL



Civil Society in a place



Big Lottery Regional teams



All Reaching Communities and Partnerships funding: grants of £10,000 or above

- Reduce barriers to accessing funding
- Work with places and civil society
- Build positive and trusting relationships



Big Lottery in Salford



- Salford has its own Funding Officer Suko
- Works in Salford once or twice a week
- Meeting organisations applying for funding and other local organisations
- Finding out what matters to people and their communities





People and Communities: Investing in the VCSE Sector

Q&A

with Jenny Rouse
Head of Regional Funding – North West
Big Lottery Fund





Launch of:

'At the heart of creating a better and fairer Salford: A strategy for the voluntary, community and social enterprise (VCSE) sector in Salford, 2018 – 2023'

Anne Lythgoe, Salford CVS
Anthony Hassall, NHS Salford CCG
David Seager, Salford City Council
Sheila Murtagh, VOCAL VCSE Leaders Forum



At the heart of creating a better and fairer Salford

A strategy for the voluntary, community and social enterprise sector in Salford, 2018 - 2023

Anne Lythgoe Strategy and Policy Lead, Salford CVS



Background

- 2016 VCSE Manifesto
- Joint commitment City Mayor and other public sector leaders to develop a more strategic relationship with the VCSE sector in Salford
- Multi-agency writing group
- Discussion at VCSE Conference in 2017
- Extensive engagement



Why have a strategy?

- Austerity
- Increasing inequality
- Financial and market pressures
- Innovation
- Partnerships
- Challenge perceptions
- The 'perfect storm'



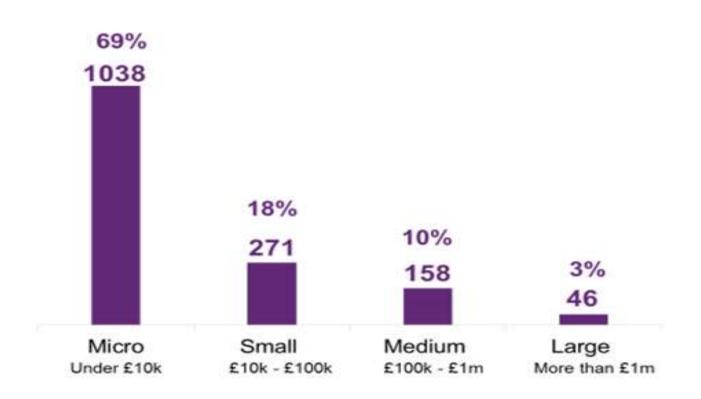


Writing the strategy

- What we want to achieve together
- Examples which already demonstrate our strategic approach
- What else do we need to do?
- We will know that we have been successful when...



Writing the strategy



Salford State of the VCSE Sector 2017 report (Salford CVS & Sheffield Hallam University)



Vision

A city where voluntary organisations, community groups and social enterprises are at the heart of creating a better and fairer Salford



Aims

Together, we have developed this Strategy to describe the position and role of the VCSE sector in Salford in terms of how it supports and benefits local people, delivers services and influences city-wide policy and strategy

- Shared goals
- Shared risks
- Shared values
- Shared concerns...



What's in the strategy - commitments

- Sharing information and intelligence about relevant and available VCSE activity; about population, local statistics, business development, commissioning and budget proposals, etc.
- Sharing connections and ability to influence
- Collaboration and involvement in strategic discussions
 (including budget-setting), project development, co-production, co-design and equal partnership
- Undertaking impact assessments however simple, relating to the sector, inclusion and equality
- Keeping and sharing records of performance, impact, social value, in a way that is proportionate and flexible
- *Upholding* existing agreements and codes of practice



What's in the strategy - actions

- Involve
- Include
- Collaborate
- Value
- Invest
- End (poverty)



If we get this right...

- A clear position and role
- Recognition VCSE activity, volunteering, reach into communities
- Consistency of practice and strong relationships
- Resources for VCSE activity that are appropriate, accessible, and sustainable in the longer-term
- Effective collaboration, co-production and co-design with local people
- Valuing the contribution of voluntary activity and providing the necessary support and resources



Next steps

Deliver the Action Plan...

- Investment Strategy
- Representation of VCSE sector
- Physical Assets in Communities
- Collaboration Task Force
- MoU with Salford Together
- Volunteering Strategy Action Plan



Download the full VCSE Strategy at:

www.salfordcvs.co.uk/VCSE-strategy



What will the strategy enable us to achieve by working together?

Anthony Hassall
Chief Accountable Officer
NHS Salford CCG





Simple – it will support the delivery of the Salford Locality Plan:

'Salford people will start, live and age well - People in Salford will get the best start in life, will go on to have a fulfilling and productive adulthood, will be able to manage their health well into their older age and die in a dignified manner in a setting of their choosing. People across Salford will experience health on a parallel with the current "best" in Greater Manchester (GM), and the gaps between communities will be narrower than they have ever been before.'





It's based on and builds on - investment, shared values and strong relationships

NHS Salford CCG – has a strong record of investment in the VCSE sector:

- Third Sector Fund £3 million over 3 years
- CCG Innovation Fund
- VCSE service contracts
- Jointly funded programmes with the local authority

The strategy and plan are owned by the sector but based on agreed shared values:

- Trust
- Transparency
- Simplicity, proportionality and fairness
- Being inclusive





Clinical Commissioning Group

Going the extra mile

The strategy and implementation plan build on this history of excellent joint working.

But more importantly -

It presents a plan for how we might consolidate the work and enhance the role of the VCSE sector

Future challenges:

- Keep innovating and focusing on outcomes
- –Don't be afraid to stop stuff which doesn't work or have biggest impact
- -Cooperate and collaborate



Why is this strategy so important for Salford?

David Seager
Assistant Director
Salford City Council

Salford City Council



Why is this strategy so important to the VCSE sector?

Sheila Murtagh
Chief Executive, Salford Credit Union
on behalf of
VOCAL VCSE Leaders Forum





- Part of the writing group for this strategy
- The strategy is ambitious we're all ambitious for Salford
- The strategy is important for the sector because it should improve our profile, enable us to play a more effective role and should also support greater sustainability for the sector in the long term



- Recognises the major contribution of the sector and potential for more
- The VCSE sector wants to do more and we know we need to respond to this opportunity
- The action plan is the starting point to deliver the shared vision and outcomes the hard work starts now



Memorandum of Understanding between the VCSE sector and the partner organisations in Salford Together

What will this MoU help us to achieve?

Anne Lythgoe Strategy and Policy Lead, Salford CVS





What is the MoU?

Memorandum of Understanding...

gives the VCSE sector an equitable role in Salford Together; as a key strategic partner in health, social care and wellbeing activities which will achieve the outcomes described in Salford's Locality Plan.



What does it include?

- An inclusive approach
- Development of alliances
- Recognition of community and individual assets
- The talent, reach and social value of VCSE sector activity





Aims

- A clear position and role
- Recognition VCSE activity, volunteering, reach into communities
- Consistency of practice and strong relationships
- Resources for VCSE activity that are appropriate, accessible, and sustainable in the longer term
- Effective collaboration, co-production and co-design with local people
- Valuing the contribution of voluntary activity and providing the necessary support and resources



Principles

- Prevention, early help and intervention
- Person-centred
- Co-creating
- Doing with, not for
- Asset-based approaches to supporting people
- Self-care
- Promoting independence
- Just enough support when needed



A key strategic partnership for the VCSE sector

ACCESS TO YOUR WIDER







If we get this right...

- ✓ Salford people live healthier lives
- ✓ Improved self-care and resilience in local communities
- ✓ Increased provision of community-based care and support
- ✓ Reduced reliance on primary and secondary care
- ✓ A more efficient, high quality and effective health and social care system



Question

What do you think is the one big thing that we should use this MoU to achieve?





Views from the conference

Facilitated by:

Marie Wilson

Consortia and Partnerships Manager

Salford CVS







Break and Refreshments





Workshops

Hearts and Minds: telling your social story

Fans Bar, ground floor

Tech for Good

Press Lounge, ground floor

Pound-Stretching: maximising resources

Executive Boxes 2/3, 3rd floor

Trading for Social Benefit

Willows Suite, 3rd floor



Lunch and Networking





Plenary Session: 'Enterprisingly Social'

Chaired by Grace Dyke

Co-founder and Director, Yellow Jigsaw

Trustee, Salford CVS



'Enterprisingly Social' speakers:

Fay Selvan

Founder and Chief Executive, The Big Life Group

Lucy Danger

Founder and Executive Director, EMERGE

Geoff Thompson MBE

Founder and Executive Chair, Youth Charter





Fay Selvan

Founder and Chief Executive
The Big Life Group





Enterprisingly Social

Fay Selvan
Group Chief Executive



Big Life is in the business of changing lives, creating opportunities for people who have the least













We start where people are at and help them get to where they want to be





Nearly 30 Years on....

- Trend of last 20 years to reduce numbers of pensioners and children living in poverty reversed and now rising
- Infant mortality rising for the first time in 30 yrs
- 30% of children living in poverty with two thirds of them in households with working parent
- LA budgets cut by 40% since 2019 and rising costs of older people (up 14%) and children in care (up 11%)

- Homeless families risen by 50% since 2010 and 73% increase in rough sleeping in last three years
- 78 people died on the street last year
- Impact of policy of 'hostile environment' for immigrants – Windrush, NHS charges, Landlord checks
- Outsourcing disasters......



Our Response?

- Insourcing not the answer
- Problems with commissioning
- Community asset and place based approach
- Opportunities for Innovation
- New type of partnership



Lucy Danger

Founder and Executive Director EMERGE





Lucy Danger Chief Executive, EMERGE 3Rs







'Lucy's Sweet Shop' circa 1976, Woodstock

Who, why, what...?



'East Manchester Environment & Resources Group Emerge'

- Voluntary organisation established in 1996
- Registered as company limited by guarantee in 1998
- Registered charity with wholly owned subsidiaries 2009
- 'Open' membership organisation for wider community
- Board of Trustees; principle of 'community-run'
- Senior Management Team hierarchy









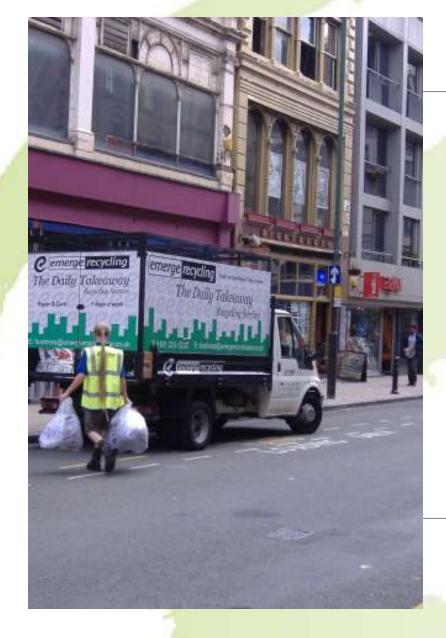






















Commercial Recycling



- We collect and bulk full range of dry recyclables inc WEEE, some 'hazardous' waste;
- Offer 'integrated waste management' /'one stop shop' (inc residual disposal, furniture, food)
- 1000 business & schools' collection customers
- ISO9001/BSEN15713 accredited confidential data collection & shredding service
- Geographical coverage Manchester & surrounds
- Fleet of 12 vehicles; 7 day coverage & capacity























How FareShare Works













FareShare Greater Manchester redistributes surplus food from the food industry...

...with the help of an army of volunteers...











nutritious meals...

...who turn it into











...for just over 20,000 vulnerable people every week...

...last year we provided enough food for over 1.8 million meals.

Give & Gain Volunteer & Employability Programme





'It motivates you to actually do something'

'more confident and positive and given the encouragement to move forward'

'I gained my Level 2 Food Safety Award'





Proud to support VE











Our Vision

To be a leading charitable enterprise that, across Greater Manchester:

- Enables people to reduce, reuse and recycle more and better;
- Fights hunger and tackles food waste;
- Creates opportunities to improve lives;
- Influences positive changes.





@LucyDanger@EMERGERecycling@EMERGEWood@FareShareGtrM0161 223 8200

www.emergemanchester.co.uk



Geoff Thompson MBE

Founder and Executive Chair Youth Charter



Geoff Thompson MBE, FRSA, DL

Being Enterprisingly Social

The importance of local voluntary organisations, community groups and social enterprises and how they can engage with commercial business to help further their objectives.





Enterprisingly Social

Q&A

with Fay Selvan, Lucy Danger and Geoff Thompson MBE

Chaired by Grace Dyke





Workshops

21st Century Volunteers - adapting roles for today's volunteers

Fans Bar, ground floor

Futurism - exploring the concept of community in a virtual world

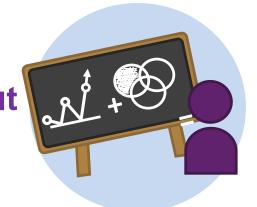
Willows Suite, 3rd floor

Let's Make Campaigning Great Again!

Executive Boxes 2/3, 3rd floor

Money, Money – learn more about the GM Social Investment Fund

Press Lounge, ground floor





Tea and coffee on route back to main conference room





Inclusion in the VCSE Sector

Leo Capella Communications Officer Disability Rights UK







This Photo by Unknown Author is licensed under CC BY-SA

Inclusion in the VCSE Sector: Building our own Enterprise

Leo Capella 5th July 2018

In this keynote my challenge is to...

- Not send you all to sleep before you leave this place
- Nor put you to death by PowerPoint!
- Instead I want to tell you about why inclusion matters in the sector...
- And send you out on a continuing mission.



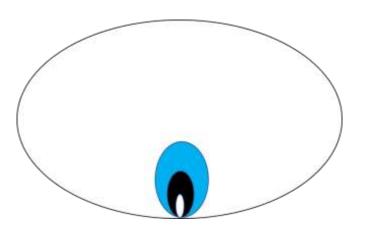
Inclusion is part of our DNA at Disability Rights UK... it's our reason for being what we are.





Inclusion brings extra perspectives and purchasing power which means...

£249bn





It makes our voices more effective when talking to officials...





It matters to your employees...





It leads to projects getting excellent results locally and beyond...





It matters when we challenge industries to be more inclusive and...







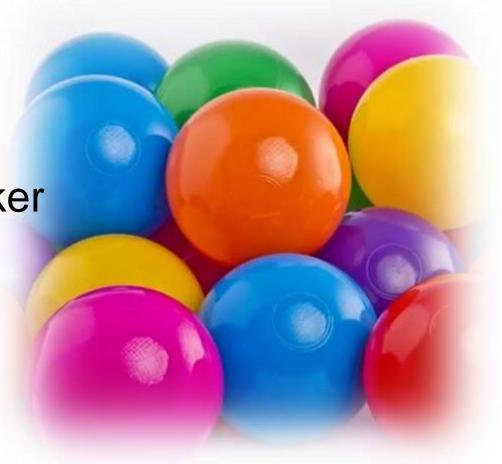


The Great Big VCSE Poll

Facilitated by:
Becky Roberts
Information &
Communications Worker

Salford CVS







What theme would you like to feature at our VCSE conference in 2019?

- A. Inclusion
- **B.** Environment
- C. Health and Wellbeing





Same time next year?

Alison Page
Chief Executive
Salford CVS





Finally...

- We hope you've enjoyed the day
- Please tell us what you think complete your evaluation form and also the equal opportunities form
- Please also hand in your NHS70 message, your Tackling Poverty and 10% Better pledges, and your comments sheet on the draft H&SC MoU
- Thank you to all of our fantastic keynote speakers
- Thanks also to our workshop presenters and facilitators
- Thanks to those who gave us photos and films and to Ben for pulling it all together
- Thanks to the whole Salford CVS staff team for all their hard work preparing for this conference, especially the task group members!
- Most of all, thanks to you all for attending... same time next year?



