

# Spirit of Salford Covid Response Volunteer Driver – Patient Transport



## Role Description

### About the Role

Spirit of Salford Covid Response volunteers are at the forefront of supporting residents and communities affected by covid-19 and it is a diverse and varied role. The most important resource for Salford CVS is to have a pool of volunteers to call upon to assist covering a variety of roles including this Driver role.

### Purpose of the Role

The main purpose of the role is to provide transport to take people to medical appointments including Covid vaccination appointments. This service is only for passengers who would otherwise struggle to get to their appointment. You will not be required to provide assistance to passengers to get in and out of your vehicle, there is alternative provision for those who require support due to mobility. Drivers use their own cars.

### Duties and Responsibilities

- To collect passengers and drive them to their appointment
- To wait for passengers attending appointments or, depending on the length of appointment, to leave them and return later to take them home
- To be the friendly face of Salford CVS supporting people from Salford and ensuring that they can attend medical appointments

## Health & Safety

PPE, hand sanitiser and wipes are provided. A risk assessment has been carried out and volunteers must adhere to the guidelines within the risk assessment for their safety and the safety of their passengers. All volunteers will be required to complete a self-assessment risk assessment before commencing the role. All health and safety procedures will be gone through before volunteering commences.

## Qualifications

- You will need a standard clean driving licence, appropriate insurance and access to your own transport.
- You will need to undertake an enhanced DBS with barred list check for adult workforce. The team at Salford CVS will take you through this check and will be paid for by CVS.

## Skills

- Your life experience, both personal and professional will be of extreme value to this role
- Excellent interpersonal skills with ability to communicate to a range of different people
- Good at map reading or able to use a Sat Nav system
- An understanding of the needs of passengers of differing ages and backgrounds
- An understanding of confidentiality and sensitivity to your passengers

## Commitments

Due to the nature of the role the demand for your help and support will be dependent on the needs of our community and the requests that we get in.

Request for support will vary, we will encourage advance notice but some requests may be at short notice. However, we do not anticipate individual tasks to take more than a couple of hours each time. The role is flexible and can fit around your other commitments. You can volunteer for half a day a week or more. The service is available for passengers 9am-5pm Monday-Friday.

## Benefits

- Sociable role, working directly with and supporting local people
- Gain a variety of skills such as route planning and communication skills
- You will be directly ensuring that people get to important medical appointments including vaccination appointments

- You will be volunteering within a team of dedicated people
- You will be making a real difference in the community

## Expenses

You will receive out of pocket travel expenses in line with the Salford CVS volunteer policy. This includes mileage and other expenses linked to the role (e.g. parking fees) on production of receipts.