

# Emergency Response Volunteer

## Role Description

### About the Role

Emergency response volunteers are at the forefront of supporting residents and communities affected by an emergency and it is a diverse and varied role. The most important resource for Salford CVS in the event of an emergency is to have a pool of volunteers to call upon to assist.

### Purpose of the Role

The main purpose of the role is to help people prepare for, respond to and recover from emergencies.

### Duties and Responsibilities

Every emergency is different and every individual affected by an emergency will need different kinds of support. Please see below examples of what you might be asked to provide support with:

- Supporting police, fire and rescue by staffing access and exit points at the site of an emergency
- Supporting police, fire and rescue to carry out evacuations
- Helping communities prepare for extreme weather events such as flooding, snow or storms
- Providing practical support such as assisting with clear up from an emergency
- Providing practical support such as sorting, packing and distributing clothing, water or food
- Delivering food and other essential items to residents
- Supporting the services of charities or public sector organisations who may temporarily face increased demand due to an emergency e.g. helping at a foodbank or assisting with hospital transport schemes
- Providing emotional support to people
- Providing other practical support from office administration, staffing phone lines or providing information to residents

### Qualifications

Any operational qualifications such as first aid, search and rescue, flood warden etc. are useful but not essential.

## **Skills**

- Your life experience, both personal and professional will be of extreme value to this role
- Excellent interpersonal skills with ability to communicate effectively at all levels
- Ability to keep calm in an emergency situation

## **Commitments**

Emergency response volunteers are contacted in the event of an emergency in Salford. Due to the nature of the role this could be at any time and commitment will depend on what the incident is and your availability. Also, an immediate response may not always be required and if you are unable to respond immediately you might be able to help later.

You will be asked to complete a half day Emergency Response Training Session as part of an induction into the role.

## **Benefits**

- The opportunity to take part in training relevant to the role
- You will be volunteering within a team of dedicated people
- You will be making a real difference in the community

## **Expenses**

You will receive out of pocket travel expenses in line with the Salford CVS volunteer policy.