Being a good neighbour in Salford

As part of the emergency response to COVID-19 in Salford we have put together some tips for the best ways you can offer your support

You can donate money

Donate money to Salford4Good – Salford4Good is a charitable initiative that supports local good causes. Money donated will be redistributed to support community projects that are helping with the COVID-19 response and recovery effort. Find out more about Salford4Good and how to donate here: http://bit.ly/S4Gfundraiser

You can donate goods

You can donate to local foodbanks via donation points in supermarkets or at designated drop off slots at your local food bank, club or charity. Please see information on the individual arrangements local organisations have in place for accepting donations via the link below. Alternatively you can contact the organisation directly prior to making your donation.

You can also give money directly to food banks, clubs and charities via their online donation pages - making a one off or recurring donation will enable them to purchase essential provisions in these times of high demand.

Find out more: http://bit.ly/SalfordFood

You can donate your time

Be a good neighbour

You can be a good neighbour without face to face contact. The majority of the actions below can be done over the phone or virtually:

- Connect and reach out to your immediate neighbours - a conversation may be a lifeline and will help people feel less lonely
- Help them to connect to a neighbourhood social media page
- Encourage others on your street to take part in positive community activities from their homes - e.g. rainbow window decorations
- Help your neighbour put together a contact list of useful numbers e.g. their personal emergency contacts, local advice lines, etc.
- Practical support such as picking up prescriptions, helping them with online shopping, walking their dog, etc.

General rules

- You should only give help if you: are well and have no symptoms of coronavirus; are under 70; are not pregnant and do not have any long-term health conditions that make you vulnerable to coronavirus. Further details: https://bit.ly/GovSafeHelp
- Follow government guidelines when offering practical help and comply with any local COVID-19 restrictions that may be in place. Updates on guidance for local restrictions can be found here: http://bit.ly/C19NW
- **Don't enter people's houses – stay on the doorstep and keep 2 metres apart**
- Be kind and courteous
- Respect everyone's privacy, helping vulnerable people requires mutual trust e.g. don't share any private information
- Follow the latest infection control advice and physical distancing advice from trusted sources e.g. Public Health England
- Carry a mobile phone and let someone know where you are going

If someone is in need of more help than you can give please direct them to Salford City Council's Spirit of Salford Helpline on 0800 952 1000 or complete the form at www.salford.gov.uk/spiritofsalford

Emergency Response Volunteering

If you would like to be part of Salford's Emergency Response Volunteering initiative, please follow this link to register: http://bit.ly/SalfordVol

Coronavirus (COVID-19) Emergency Response Volunteers are supporting the community in varied roles, including: staffing a helpline answering calls from local residents; organising help and support for local residents; signposting residents to local services that can help and distributing and delivering goods e.g. food and toiletries.