

Spirit of Salford Emergency Response Volunteer (Neighbourhood Support - Shopping)



Role Description

About the Role

Spirit of Salford Emergency response volunteers are at the forefront of supporting residents and communities affected by covid-19 and it is a diverse and varied role. The most important resource for Salford CVS in the event of an emergency is to have a pool of volunteers to call upon to assist covering a variety of roles including this neighbourhood support shopping role.

Purpose of the Role

The main purpose of the role is to provide support to the Spirit of Salford Emergency Response by shopping for individuals who are self-isolating or are on the shielded list, and unable to leave their home.

Duties and Responsibilities

- Collect cash and a shopping list from the individual's address
- Agree with the individual their preference if items are not available
- Purchase the shopping from the agreed supermarket
- Deliver the shopping to their doorstep
- Take a photo of the receipt
- Return any change and the receipt to the individual
- Email the receipt to your neighbourhood contact
- Report any issues to your neighbourhood contact

Qualifications

There are no qualifications needed for this role. However, access to an insured vehicle would be useful.

Skills

- Your life experience, both personal and professional will be of extreme value to this role
- Excellent interpersonal skills with ability to communicate to a range of different people
- Adaptable

Commitments

Due to the nature of the role, the demand for your help and support will be dependent on the needs of the individuals in the neighbourhood. The role is flexible. The neighbourhood team will contact their team of volunteers when a shopping request comes in, if you are available at the times needed you can then put yourself forward.

Request for support will vary and will often be at short notice.

Benefits

- Active and sociable role, working directly to benefit individuals within the area you live
- Gain and use a variety of skills such as route planning, organising and communication skills
- You will directly ensure that food and other essential items get into the hands of the people who need it
- You will be volunteering within a team of dedicated people
- You will be making a real difference in the community

Expenses

You will receive out of pocket travel expenses in line with the Salford CVS volunteer policy.