

Food Banks During Covid-19 Times: Challenges and Prospects

(SURVEY PIS)

This PIS should be read in conjunction with [The University privacy notice](#)

You are being invited to take part in a research study that aims to explore how Covid-19 is affecting the emergency food providers in Greater Manchester. Before you decide whether to take part, it is important for you to understand why the research is being conducted and what it will involve. Please take time to read the following information carefully and discuss it with others if you wish. Please ask if there is anything that is not clear or if you would like more information. Take time to decide whether you wish to take part. Thank you for taking the time to read this.

Who will conduct the research?

Dr Filippo Oncini, Sustainable Consumption Institute
School of Social Sciences - The University of Manchester
Room 9.008, Alliance Manchester Business School, Booth Street West, Manchester M15 6PB

Who will collect the data?

Teamsearch, a research agency based on 1850 Mill, Shaw Lodge Mills, Halifax HX3 9ET, will be in charge of survey data collection on behalf of the researcher. For more information on the research company, please visit the company page at the following link: <https://www.teamsearchmr.co.uk/>

What is the purpose of the research?

The research aims to explore how different emergency food providers are organised, and how they are facing the crisis provoked by Covid 19.

Why have I been chosen?

You have been chosen to participate in this research study because the contact details of the emergency food provider are available on the Greater Manchester Food Poverty Alliance map at the following link: <https://www.gmpovertyaction.org/maps/>. The food emergency provider will be one of approximately 200 participants in this project.

What would I be asked to do if I took part?

We will conduct a 20 minutes long interview via phone with one of Teamsearch interviewees. Alternatively, you can decide to respond to the online survey. At the end of the survey, you may also wish to agree to a follow-up interview to find out more about your approach.

There are no expected discomforts, disadvantages or risk to yourself by taking part in the research. However, if any unexpected risks arise these will be immediately brought to your attention, and you will be able to decide whether to continue participation. Further to this is, you are not required to

answer any questions that you do not wish to answer and you can retract from the research study at any time with no penalty or loss of benefits to which you are otherwise entitled.

What will happen to the information you collect?

In order to undertake the research project, I will collect information on the food bank and on the way it operates. The dataset will not contain personal information that will make it possible to track back the name of the food bank or your personal data. If you would like to know more about your different rights, please consult our [privacy notice for research](#) and if you wish to contact us about your data protection rights, please email dataprotection@manchester.ac.uk or write to The Information Governance Office, Christie Building, University of Manchester, Oxford Road, M13 9PL at the University and we will guide you through the process of exercising your rights. Please notice that the University of Manchester Campus is now closed until further notice due to Covid-19, so please get in touch via email or check the coronavirus page of the University of Manchester at the following link: <https://www.manchester.ac.uk/coronavirus/>.

You also have a right to complain to the [Information Commissioner's Office](#), Tel 0303 123 1113

Will my participation in the study be confidential?

All the information that we collect about the food bank during the course of the research will be kept strictly confidential. You will not be able to be identified or identifiable in any reports or publications. Your food bank will also not be identified or identifiable. Any data collected about you in the online questionnaire will be stored in the research data storage of the University of Manchester in a form protected by passwords and other relevant security processes and technologies. Data collected may be shared in an anonymised form to allow reuse by other third parties. These anonymised data will not allow any individuals or their institutions to be identified or identifiable.

What happens if I do not want to take part or if I change my mind?

It is up to you to decide whether or not to take part. If you do decide to take part, you will be given this information sheet to keep and be asked to agree to a consent form before starting the interview. If you decide to take part, you are still free to withdraw at any time without giving a reason and without detriment to yourself. However, it will not be possible to remove your data from the project once it has been anonymised and forms part of the dataset as we will not be able to identify your specific data. This does not affect your data protection rights.

Will I be paid for participating in the research?

You will receive a £10 voucher, in the form of charity donation to the emergency food provider, for participating in the research.

What is the duration of the research?

The approximate duration for responding to the questions is 20 minutes.

Will the outcomes of the research be published?

This research will be used as part of academic journal publishing.

Who has reviewed the research project?

This research project has been reviewed by the Proportionate University of Manchester Ethics Committee.

How can I get updated about the research findings?

If you would like to know more about the research findings, you can leave your email at the end of the questionnaire. Alternatively, please send an email to Filippo.oncini@manchester.ac.uk, and he will send you a summary of the results as soon as these are available. Your email will be securely stored in the University of Manchester Data storage.

What if I want to make a complaint?

Minor complaints

If you have a minor complaint then you need to contact the researcher in the first instance, whose details are below:

Dr. Filippo Oncini

Filippo.oncini@manchester.ac.uk

Formal Complaints

If you wish to make a formal complaint or if you are not satisfied with the response you have gained from the researchers in the first instance, then please contact

The Research Governance and Integrity Manager, Research Office, Christie Building, University of Manchester, Oxford Road, Manchester, M13 9PL, by emailing: research.complaints@manchester.ac.uk or by telephoning 0161 275 2674.

What Do I Do Now?

If you have any queries about the study, then please contact

Dr. Filippo Oncini

Filippo.oncini@manchester.ac.uk