Salford VCSE Conference 2019

23rd May 2019 AJ Bell Stadium



Part One

Conference evaluation

Did you find the conference useful?

Not useful Very useful										
1	2	3 1	4	5	6 2	7 7	8 20	9 14	10 18	

No answer 2. TOTAL 64

What did you find most interesting? (Please be specific)

- The first speakers (Alison, Nathan & Peter) Kathy's stuff chimed so much I was in floods!
- Hearing other people inspirational stories
- All of it. It was a truly enlightening day
- People's stories
- People ideas
- Speeches
- Keeping children at heart
- The workshop about the impact of Brexit
- All
- The Brexit seminar. Very interesting, very heated and emotionally charged one of the actions
 was to create space for conversations in our communities around Brexit I really think going
 on this morning we need to create space for the conversation in the sector first, so that we can
 get ourselves ready to lead all communities in that.
- Networking with others.
- Hearing the stories of leader of social change
- Hearing local perspectives
- Interesting speakers
- Being in the same room as some incredibly inspiring people.
- The diverse natures of subjects from the speakers
- All of it inspirational stories
- Workshop, speakers
- Radical roots speakers national and local
- Discussion in workshops action for change
- Speakers inspiring and passionate. Local perspective was fantastic
- Hearing the local perspectives
- Personal stories from successful speakers
- The morning and first part of the afternoon
- How the volunteering I have been doing is developing & putting it into a solution and relational building context
- The keynote addresses were all fantastic especially the final one, inspiring as a socialist
- All presentations and both workshops were very interesting, thought provoking and on the whole ... inspirational
- The fantastic (personal) stories from the speakers
- Social prescribing and the speakers
- To have the space and time to meet other sector people, could discuss current trends/issues
- Speakers were really knowledgeable and interesting

- Networking, meeting people
- I liked the Tick Tock conference on climate as it not only looks at negative but the positive as well
- Respect time and new people in different organisation.
- Networking
- Inspirational stories and activist background
- Tick Tock workshop
- Workshop excellent but main inspiration was the variety of speakers and attendees
- 3 keynote speakers
- The workshop, keeping children at heart. Hearing and being encouraged by people's radical roots
- The tick tock workshop on the environment
- Great to be submerged in things
- Political and imbalanced don't do it again next year!
- National speakers, Kathy Evans, Peter Holbrook. Local speakers, Sarah Whitehead, Lee Wakeham
- Personal stories behind the organisation
- Everything
- The inspirational personal stories of the morning speakers. Conversations development within the radical roots workshop great panel and honest discussions
- The diverse range of panellists and the workshop subject
- Personal stories re motivation for action and making a difference
- The workshop regarding Salford's Radical Roots insightful presentations and discussions.
 The local presentations after lunch where also really good
- Lots of interesting presentations really inspiring!
- The Digital by Default workshop had a really good discussion
- Relationships/networking/sharing
- Speakers stories at the start about how they were inspired to be radical
- What's the alternative workshop? Chance to network
- Young people workshop
- The theme, keynote speakers
- Leading change workshop god, challenging issues and presenters great all good
- Part 1 radical toot to practical action
- Inspiring opening speeches radical roots

What did you find least interesting? (Please be specific)

- This is an impossible question
- The lead change workshop
- Nothing
- Digital workshop
- Nothing really
- Radical roots
- Maybe get people to complete a form saying the type of organisation they would like to meet with and Salford CVS could facilitate that. Have a blurb about each organisation as part of handout.
- Workshop as wasn't clear about what discussion was about got confusing
- None of it
- Liked it all
- N/A found the whole day thought provoking and inspiring
- Nothing thought it was all interesting and inspiring giving food for thought
- I think the leading change workshop wasn't what I thought it would be

- I chose the workshop that interested my, great to be with like-minded visionaries
- Leading change session (it was still interesting!)
- Leading change session it became about equality and not leading change
- Personally I would prefer less workshops and more discussion sessions
- None
- Well presentation, good area and clean
- Nothing it was all good
- Leading change
- Workshop
- Nothing
- Social prescribing workshop
- Lack of audibility in Social Prescribing group
- Late
- Nothing. All really good
- All if it very good!
- The b speakers in the middle was very long.
- The fact that the issues seem to be getting worse
- Not applicable
- Social prescribing workshop more questions afterwards then before
- A lot over my head sorry. Very could not hear some of the speakers as softly spoken and upstairs no mikes were used
- None
- What the alternative: thought there were slides. There were no handouts or worksheets, flip charts. People have different learning needs and styles, the facilitator did not address different learning styles (NOT INTERACTIVE)

Do you have any suggestions for future conferences and events?

- Love the way it's run & speed
- Make it a two day event
- Cultural food, Polish, Romanian
- Warmer room!
- Involving youth groups
- Have less presentation type wants
- No comment
- Speakers to be briefed as to how to use a microphone. Would be good to have space for stalls to showcase work. Facilitated networking between organisations.
- If the event is about YP (young people) get them more involved
- No
- Excellent look forward to this each year
- Maybe less time with speakers, more time around discussion and creating action
- Inclusion
- To get community members involved
- Inclusion of faith organisations. Banking
- The location is a challenge to get to could be more central Salford
- No
- Facilitator training, due to facilitator allowing others to ask questions when one wasn't been answered fully (social prescribing)
- Maybe make the talks more engaging with the audience, such as quizzes
- more opportunities for improve our region of month west and local communities
- more networking time
- less long talks
- Reach out to a more diverse community in Salford. Diversity speakers more young people

- Better timing so that workshops don't feel as rushed. The primary speakers were great, but there were too many of them.
- Social prescribing
- Disability
- Try to allocate timings per person instead of full session
- This year worked well good flow of activities
- More grassroots speakers examples of grassroots action
- Younger adults to be involved
- Lack of microphones/ too much background noise
- Better sound system
- Working on guidance [...] in leading change to create a more diverse, representative sector and leading more diverse communities
- Make you workshop interactive, it helps to support different learning styles
- Microphone in social prescribing workshop and overview before discussions national programme and what's happening locally so everyone can get up to speed, what it is, how it works, how VCSE gets involved. We got a lot of info in the end but it could have be structured better. With so much space be good to have more tables for flyers and banners in a more visible position

How would you rate this venue's facilities?

Poor	Excellent								
TOTAL 64	4								
1	2	3	4	5	6	7	8	9	10
				2	3	8	15	17	19

How would you rate the location and accessibility of this venue?

Poor								Excellent		
NO ANSWER 1: TOTAL 64										
1	2	3	4	5	6	7	8	9	10	
	2	2	1	1	11	5	18	8	15	

How would you rate the refreshments / catering at this venue?

Poor	Excellent									
NO ANSWER 1: TOTAL 64										
1	2	3	4	5	6	7	8	9	10	
	1			1	2	7	12	13	27	

Part Two

Salford CVS' services evaluation

What do you think Salford CVS could do to improve its services for voluntary organisations, community groups and social enterprises in Salford?

- Q) is there a place for self-reliant groups? I know you've started helping financial/budgeting/digital banking for small groups esp. if not confident digitally.
- I would appreciate a list of all the available organisations and what they do.
- Improve networking between organisations, promote collaborations.
- Help with strategy development for individual charities
- More events like this. More feeding back of research
- { ...} the authorise from the workshop
- Continue splendid work
- In depth training for things like HR contracts, managing freelancers etc
- They do an amazing job so I don't have suggestions maybe speak to beneficiaries for feedback?
- I think they already do a good job
- Do an amazing job ☺
- Salford CVS are fantastic. I'm just feeling very disillusioned at the moment with the area I work in.
- Sharing more stories of organisations, charities etc on their why their background. This really came through on today's event
- It's all good
- Salford CVS is exemplary. Please connect with others to raise inspiration and practice further
- Wider connectivity
- They do a great job already
- Doing a really good job in the current climate
- None that I can think of
- Environment VOCAL/Network
- Have a social media presence
- Reach out to a younger audience and get their voices and involvement
- Not a question, I feel able to answer. Perhaps [...] better with public sector services, delivering to similar aims
- Continue to work sector
- Help where applicable
- Help to mobilise joint partnerships/joint bids. Advocate for corporate businesses to invest in the local community
- Not sure
- CVS is great but there are still many who don't know about it locally
- Be inclusive of newly arriving communities. A welcome day?
- Have a narrower focus
- Doing a great job
- Already very good

What difference do you think Salford CVS makes to Salford and its people?

- <u>Mahoosive</u> empowerment belief support. <u>Earthiness Connection</u> you've just bloody brilliant. Don't stop being political.
- Give community groups all the help they need

- I think they have a huge impact and make a difference in local people's lives, both individuals and the staff at partner organisations
- Changes people lives by motivating individuals to make first steps in change
- Its important to the success image and sustainability of Salford residents
- Huge impact supporting vulnerable groups, charities and social enterprises
- Salford CVS is a fundamental help of advice and support facilitating change
- Salford CVS make a major difference
- We hold Salford CVS in incredibly high regards, increasingly thankful for the support as an
 organisation, so approachable, so helpful, so outward looking and ready to embrace change for
 the better
- Great source of support
- Bring charities and voluntary sector together networks and education,
- Help reach people that are forgotten
- A lot of difference endless opportunity
- Helped us set up our organisation, on hand to give further support, advice and guidance. We couldn't have run without you ©
- Huge Salford us very lucky to have such a proactive infrastructure organisation. From experience, other areas aren't as fortunate
- Great support for services supporting volunteers in Salford
- Working at everyone's level; and real passion
- A lot it is integral to the city
- I live in Gorton so looking to Salford as well as MACC to build the VCSE work (wellbeing)
- It puts the people of Salford and those that support them as the heart of all it does
- CVSA brings together people who wait to do more with those that deliver amazing support to people and communities in need. CVS gives a profile to VCSE organisations and beyond
- More than ever CVS is vital to maintain communities and support individuals
- A voice for the sector, as we cannot be at all the confusing meetings and boards. Support and funding support as well.
- It gives support that groups otherwise wouldn't be able to access
- has a positive impact on people's mental health as well as making a difference in the community
- more opportunities, excellent presentations, meeting new friends and organisations
- Too much to articulate well! Gives pride and empowers action
- a lot
- a huge difference in local communities in the details allowing volunteers and people to make real work and change
- Coordinating {..} effort of a number of groups. Committed to helping Salford people and giving them a voice. Salford CVS is particularly good at challenging third sector organisations to do more for their staff, not just service users
- Activity change
- Do your best
- Huge, helps grassroots organisations develop a vision into reality. Provides practical support, education and empowerment
- It allows them vital funding/training to help volunteers
- Been really impressed with Salford CVS and how involved it gets. Really good to be invited to their inspiring events eg the conference, supporting events at the Lowry recently with reduced cost tickets – thank you
- A huge difference. A vital service
- Salford is fantastic at everything they do
- Increases opportunity for local people to access decision making and influence change supporting people to understand and navigate systems and processes accessible grants

- Partnership, communication, helping to create change in communities
- Not sure
- CVS supports local community groups offering training and funding. Great
- A really fantastic organisation that supports, channellings [...] and helps fund many organisation across Salford with big and little at the heart of communities
- I am so much better at speak/talk then I am at writing. You guys make a humongous difference to the residents. Pat yourselves on the back. Well done. Great! Fantastic. Good job ©

Any other comments on today's event?

- Be loud. Be political. Be you
- Thank you for a very well organised and inspiring day
- Thanks its been a lovely event, glad we came
- Cold
- Thank you really informative
- No excellent any help I can give with all my contacts in trade unions and more I would be
- pleased to
- Great
- Goof chance to meet new people and be inspired
- Really enjoyed it sowed an issue
- Microphone needed in some workshops, unable to fully hear what was being said, Barton Lounge
- Really enjoyed it inspirational
- Thank you ⊕ also I represented HATEAM (Salford Foyer) today my second hat ⊕
- Really enjoyed the day. Really thought provoking and actions to take back
- Share contact details of speakers/workshop leads
- Thanks for letting me come
- As a socialist I can say this is the most engaging and interesting conference I have <u>ever</u> attended
- My first Salford CVS conference. Really impressed and enthused by the number of organisations who work together to support Salfordians
- A great lift to my spirit and met some wonderful people
- V.Good
- A slightly later start may benefit people using public transport
- Great diversity of people from different cultures and projects
- Thank you for staff CVS and all guest
- It was my first event for CVS. I work in the NHS but am keen to understand CVS and its members. This was a great introduction for me.

- Not clear (early afternoon) what will happen to the actions identified in the workshops. This could have been announced before the start of the first workshop/at start of workshops, (it was at start of second workshop).
- Really important to keep to time, this venue is not easy to get to on public transport, so seeing the day already over running by 11am means a day of worrying about getting away, how much I miss, how late I will be home.
- Excellent
- Enjoyed the opportunity to talk about what revolution means today
- Social prescribing workshop microphone needed in Barton Room
- Finished late
- First time really enjoyed it ©
- Great networking opportunities
- Good event, well organised and informative
- The atmosphere has been very positive throughout the day and the event has been very well organised
- Really interesting and thought provoking. Re-energised thank you ©
- Fantastic to be part of conversations for change thank you for inviting me
- Fantastic. Passionate. Real people tackling important issues.
- Thank you for everyone's hard work in putting this day together
- Hospitality excellent
- Alison and team, keep up the good work, you are ace! Vegan food great.
- The workshops needed microphones. Its important that the facilitators answer one question at a time, I asked a question and during the explanation the facilitator answered another question and finally answered mine. I and others wanted to have their hand acknowledged so moving on to other questions shouldn't have happened, just bad poor facilitation. It wasn't just one person answering questions they all did ⊗
- More opportunity to network and connect. More small discussions group work so less confident people have a voice.